Suffolk County Food Truck Zoom Webinar

July 7, 2020 10AM – 11AM



ARE YOU INTERESTED IN STARTING A FOOD TRUCK BUSINESS?





The Suffolk County Departments of Economic Development & Planning and Health Services invite you to join a Food Truck Zoom Webinar to discuss:



- · Opportunities in the Market
- Getting Started
- Permitting
- · Business Recovery
- · Success Stories and Mistakes to Avoid

TUESDAY, JULY 7, 2020 10 AM - 11 AM

Please click <u>here</u> to register in advance of the meeting or scan the QR code below using a smart device:



COUNTY EXECUTIVE STEVE BELLONE



"We are working to bring our economy back stronger than ever and continue to learn what works best in regards to protecting public health," **said Suffolk County Executive Steve Bellone.** "Outdoor dining has proven successful during the COVID-19 pandemic, and food trucks are uniquely positioned to adapt to the challenges posed by this crisis. This webinar will help potential business owners navigate the process and address any questions and concerns they might have."

Commissioner Natalie Wright - Dept. of Economic Development and Planning





The Current Opportunity for Food Trucks

Food trucks are uniquely positioned to adapt to COVID-19 social distancing requirements. They are a food services businesses situated in outdoor spaces particularly relevant concept given the current climate

The Need for Outdoor Dining Areas

Phase 3 of New York Forward began June 24, 2020 in Suffolk County, allowing indoor dining in food establishments, up to 50% of maximum occupancy. Outdoor spaces with patron seating may continue to be provided, where permitted. Seats may be temporarily relocated outside of the establishment without requiring a new application to the Department of Health Services, provided the total number of seats inside and outside the food establishment that are <u>designated for use as dining seats</u> does not exceed the number of *TOTAL SEATS* printed on the permit. The following conditions for outdoor dining areas must also be met:

- No food preparation is permitted in exterior dining areas.
- The facility does not undergo substantial remodeling, or make significant structural changes such as adding building square footage or modifications
 that affect external water supply/wastewater management infrastructure.
- Relocation of dining seats must be compliant with all applicable state and local laws, codes, ordinances, rules and regulations.
- Relocated outdoor seating is subject to all COVID-19 recovery/reopening requirements, such as social distancing, personal protection interventions
 which include wearing face coverings, and capacity reductions that are issued by the New York State Department of Health or by Executive Order
 issued by the Governor.

In order to assist your business and facilitate compliance with applicable codes, rules and regulations, the following items should be completed:

- 1. Review the New York State Department of Health Interim Guidance for Food Services During the COVID-19 Public Health Emergency and submit to NY State your affirmation of operation. If you previously submitted affirmation of guidance for outdoor dining only during Phase 2, the Phase 3 guidance affirmation must be submitted for the addition of indoor dining.
- 2. Develop and maintain on the premises a written safety plan outlining how you will prevent the spread of COVID-19 in your business. The NYS Department of Health has provided a Safety Plan Template that you may use. If you previously developed a written safety plan for outdoor dining only during Phase 2, your safety plan may need editing to include additional or different measures that address the Phase 3 allowance for indoor dining.

An additional available resource is Suffolk County Department of Health Services' Affirmation of Compliance for Outdoor Seating. The printed certificate of affirmation is available to assist businesses and facilitate compliance but is not a requirement.

Be aware that other government agencies may continue to require approvals for outdoor dining, depending on your location and type of operation.

Starting a Food Truck Business in Suffolk County



Presented by:
Suffolk County Department of Health Services
Bureau of Public Health Protection
360 Yaphank Avenue, Suite 2A
Yaphank, NY 11980



DHS permits and regulates food trucks and food establishments...

To prevent foodborne illness



What is a food truck?

- A food truck is a mobile food establishment with a menu restricted to foods that require limited preparation and handling.
- All food trucks operate in conjunction with an approved commissary
- Most food trucks require written Health Department review and approval before operating.

Best Food Truck Advice Ever!!

 Contact the Department <u>before</u> purchasing or building a food truck to make sure that it meets Suffolk County Health Department requirements

DO YOUR HOMEWORK

Types of Food Trucks

- Pushcart
- Coffee Truck
- Hot Dog Truck
- Frozen Dessert Truck
- Mobile Dining Vehicle
- Special Event Truck / Mobile Fast Food Restaurant
- Off-Premises Catering Vehicle
- Dinner Cruise Vessel













Different categories are based largely on menu





Food Truck Standards

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•	人 PDF	Nutrient Content.pdf	pdf	22.1 KB	more than a yea	r ago
•	人 PDF	SuffolkCountySanitaryCode_Article 13.pdf	pdf	270.7 KB	more than a yea	r <mark>ag</mark> o
•	人 PDF	Temporary Food Service Standards.pdf	pdf	55.2 KB	more than a yea	r ago
•	人 PDF	Type 1 Limited Estab - Food Delivery Service.pdf	pdf	84.9 KB	more than a yea	r ago
•	人 PDF	Type 10 Limited Estab - Dinner Cruise Vessel.pdf	pdf	36.1 KB	more than a yea	r ago
•	人 PDF	Type 11 Limited Estab - Kiosk.pdf	pdf	28.7 KB	more than a yea	r ago
•	人 PDF	Type 2 Limited Estab - Pushcart.pdf	pdf	17.7 KB	more than a yea	r ago
o	人 PDF	Type 3 Limited Estab - Coffee Truck.pdf	pdf	17.8 KB	more than a yea	r ago
•	人 PDF	Type 4 Limited Estab - Hot Dog Truck.pdf	pdf	33.4 KB	more than a yea	r ago
•	人 PDF	Type 5 Limited Estab - Frozen Dessert Truck.pdf	pdf	30.2 KB	more than a yea	r ago
o	人 PDF	Type 6 Limited Estab - Mobile Dining Vehicle.pdf	pdf	34.5 KB	more than a yea	r ago
•	人 PDF	Type 7 Limited Estab - Special Event Vehicle.pdf	pdf	35.4 KB	more than a yea	r ago
•	人 PDF	Type 8 Limited Estab - Mobile Fast Food Restaurant.pdf	pdf	35.4 KB	more than a yea	r ago
•	人 PDF	Type 9 Limited Estab - Off-Premises Catering Vehicle.pdf	pdf	36.9 KB	more than a yea	r ago

The Permit/Review Process

Submit applications, plans (if required) and permit/plan review fees

Department review within 5 days

Notification of missing information or deficiencies

-

Plan approval

Department review within 5 days

(Optional office conference)

Correct plans/provide missing information and resubmit

Construct according to approved plan



PERMIT ISSUED!

Plans May Not Be Required!

- If your vehicle has held a permit to operate in Suffolk County within the previous 2 years as the specific vehicle type for which you are applying, PLAN REVIEW IS NOT REQUIRED.
- Applications/forms must be submitted, all fees must be paid, and the truck must be inspected for a permit to be issued
- Inspections conducted Monday Friday between 9:00 am and 11:00 am at SCDHS, 360 Yaphank Ave., Suite 2A, Yaphank (631) 852-5999

Completing Applications and Forms

- Review the <u>Food Truck Standards</u> and identify the vehicle type for which you are applying
- Request an application package for the type of vehicle
- Complete all forms and gather copies of required documents
- Plans
 - 2 copies of a top down view, showing all equipment
 - 2 copies of a side view, showing water, waste and hot water supply
- Submit

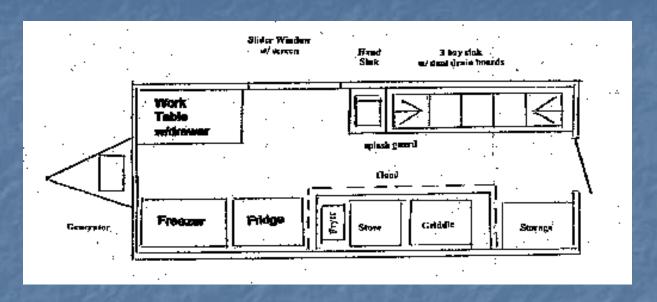


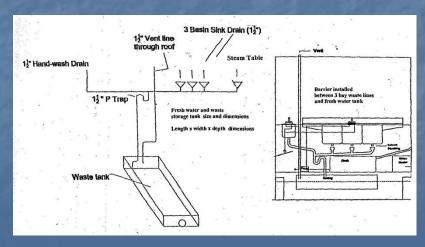
What's A Commissary?

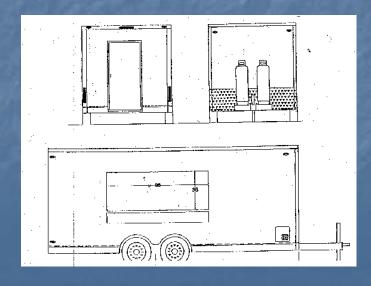
- A food establishment or facility permitted or licensed by SCDHS or other agency
- Location where food trucks are cleaned, supplied with water, food, single-service items, and where wastewater is properly disposed
 - Commissary functions MAY be provided at multiple locations



Sample Plan Drawings







Most Common Plan Deficiencies

- No menu submitted
- Incomplete forms
- Plans drawn incorrectly, not to scale, not all equipment shown
- Schedule a meeting!
 - If plans need revision, meet with plan reviewer to ensure success

Once Plans Are Approved....

- Construct, build, modify, purchase according to approved plans
- Make sure all equipment is working properly, especially refrigeration
- Schedule a pre-operational inspection
 - Monday Friday between 9:00 am and 11:00 am at SCDHS, 360
 Yaphank Ave., Suite 2A, Yaphank (631) 852-5999



Food Handler Training

- A person-in-charge who possesses a food safety certificate from an approved authority must be on board during all hours of operation
- Menu determines type of certificate required
- Recertification required every 3 years
- https://www.suffolkcountyny.gov/Departm ents/Health-Services/Public-Health-Protection/Food-Managers-Course



Where Can I Sell My Food?

- Roadside peddling and vehicle storage/parking regulations are determined by Towns and Villages, not SCDHS
- Routes/territories (frozen dessert, coffee trucks)
- Private businesses
- Fairs, festivals, carnivals



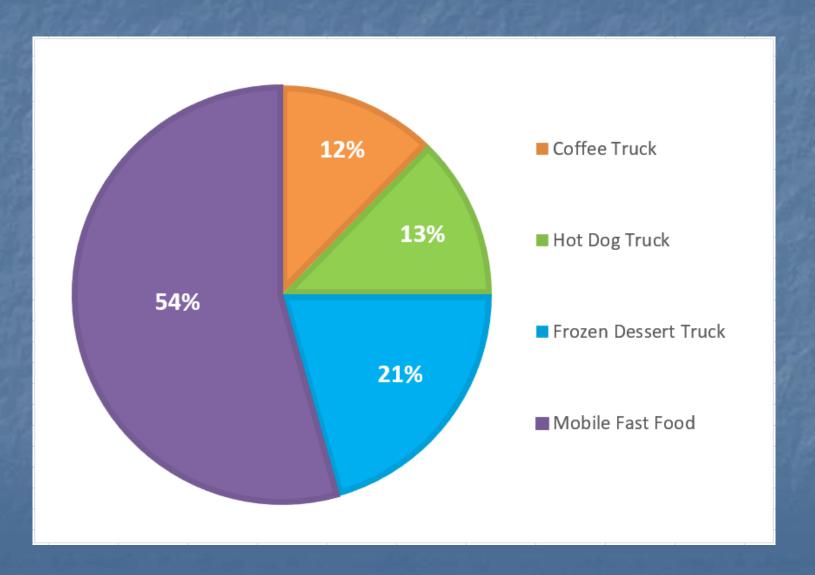
Food Trucks During COVID



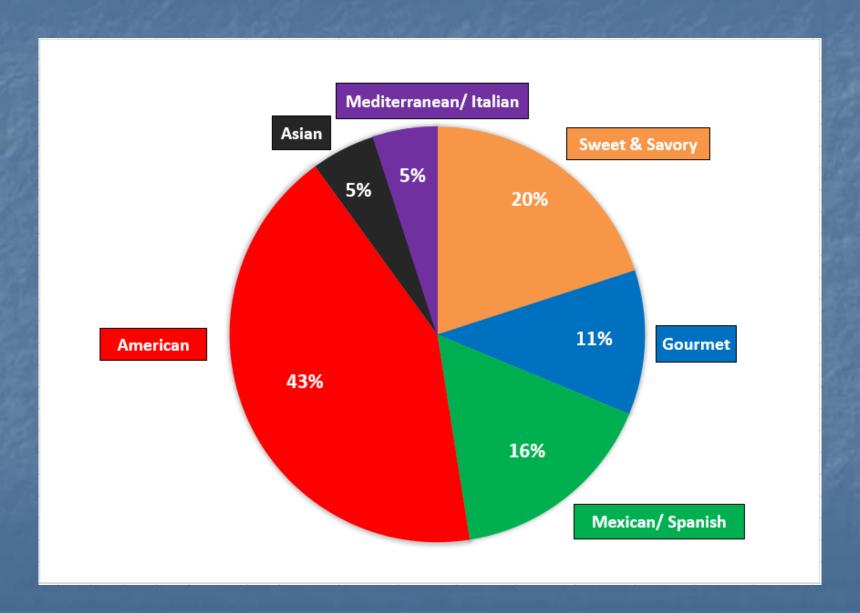
Where: Gathering Spaces

- Hospitals
- Community Centers
- Parks
- Pools
- Parking Lots of Essential Businesses

SC Food Truck Operations



Mobile Fast Food Breakdown



SC Town Contacts

TOWN	DEPARTMENT	CONTACT INFO
Islip	Town Clerk	631-224-5490
Babylon	Town Clerk	631-957-3005
Brookhaven	Town Clerk	631-451-9101
Huntington	Town Clerk	631-351-3206
East Hampton	Town Clerk	631-324-4143
Riverhead	Town Clerk	631-727-3200
Shelter Island	Town Clerk	631-749-1166
Smithtown	Fire Marshal	631-360-7553
Southampton	Town Clerk	631-287-5740
Southold	Gov. Liason - Dennis Noncarrow	631-765-5806

SC Village Contacts

	CONTACT INFO	DEPARTMENT	VILLAGE
	631-665-1280	Village Administration	Brightwaters
TOWN OF ISUR	631-348-1133	Village Administration	Islandia
TOWN OF ISLIP	N/A	N/A	Ocean Beach
	N/A	N/A	Saltaire
	631-264-6000 ex. 407	Mayor's Secretary - Wendy O'Neill	Amityville
TOWN OF BABYLON	631-669-1300	Building Department	Babylon
The same was desirable to the	631-957-7519	Code Enforcement	Lindenhurst
	631-928-0020	Mayor's Office	Belle Terre
	631-286-0327	Building Department	Bellport
	631-585-2000 ex. 109	Code Enforcement	Lake Grove
TOWN OF	631-941-9412	Village Administration	Old Field
TOWN OF	631-281-2326	Village Administration	Mastic Beach
BROOKHAVEN	631-475-4300 ex. 114	Village Clerk	Patchogue
	631-476-4043	Village Hall	Potquott
	631-473-4724	Village Hall	Port Jefferson
	631-821-0680	Village Administration	Shoreham
	631-261-7098	Village Hall	Asharoken
TOWN OF	631-427-2843	Village Hall	Huntington Bay
HUNTINGTON	631-549-8893	Village Clerk	Lloyd Harbor
	631-261-7502	Village Hall	Northport
EAST HAMPTON	631-324-4150	Rebecca Hansen	East Hampton
SHELTER ISLAND	N/A	N/A	Dering Harbor
	631-584-5550	Village Clerk	Head of the Harbor
TOWN OF	631-862-9494	Safety	Nissequogue
SMITHTOWN	631-265-3315	Village Administration	Village of the Branch
	631-725-1378	Village Hall	North Haven
	631-653-4498	Village Clerk	Quogue
TOWN OF	631-537-0017	Village Hall	Sagaponack
SOUTHAMPTON	631-283-0247	Village Hall	Southampton
	631-288-1654	Village Clerk	West Hampton Beach
	631-288-6571	Village Clerk	West Hampton Dunes

Where Can I Operate?



FOR INFORMATION ON ACQUIRING A FOOD TRUCK PERMIT FOR THE FOLLOWING STATE PARKS, PLEASE CONTACT JOSE MENDEZ AT REGIONAL CONCESSIONS AT (631) 321-3552

- Belmont Lake State Park West Babylon
- Brentwood State Park Brentwood
- Heckscher State Park East Islip
- Hempstead Lake State Park Hempstead
- Hallock State Park Riverhead
- Orient Beach State Park Orient
- Valley Stream State Park Valley Stream



How Much Does it Cost to Start a Truck?

Every food truck business is different, so it's important that you get quotes from every truck manufacturer/renter, commissary and truck wrapping (the design on the outside) place you can find.

Contact DHS and your intended town of operation(s) to understand local regulatory requirements.

I found a builder to build my food truck. Is there anything I should require?

- Make sure that your food truck builder understands the requirements of the food codes in your region.
- Create a contract that ensures that if there are mistakes and your truck does not pass the health department inspection that the builder is responsible.
- If the food truck builder has a deadline, make sure that there are financial penalties if the builder does not meet that deadline.
 - For example, if the builder says August 1st 2020 will be the day that the truck is permitted and ready to operate, insert a penalty for every day the builder is late: \$100-\$150 per day
 - Make sure that the penalty is attached to the day the truck is permitted, not to the day the truck is completed.
- Ask to see other food trucks the builder has done. Talk with those vendors if you can.

Business Resources



COVID-19 ASSISTANCE - Here is an update from **Food Trucks Nationwide**: Struggling to get started? The following questions might help point you in the right direction. Do you need:

- Capital to cover the cost of retaining employees? Then the <u>Paycheck Protection</u> <u>Program</u> might be right for you.
- A quick infusion of a smaller amount of cash to cover you right now? You might want to look into an <u>Emergency Economic Injury Grant</u>.
- Just some quality, free counseling to help you navigate this uncertain economic time? <u>The Resource Partners</u> might be your best bet.
- The NRA/ServSafe came up with a <u>free takeout/delivery training guide</u>
- Best Food Trucks opened their mobile online ordering and marketing platform for use at non-BFT managed locations. This means you can use their platform to set up custom locations, accept online orders, and also have access to a few marketing tools. Custom links allow mobile vendors to promote their location on social media as well as generate emails with your menu to subscribers. They are currently offering this along with a few other features and customization abilities to all mobile vendors at no charge to help you serve your community. Download the app today to give your customers online ordering capabilities and put your kitchen on the map.

Business Resources

New York Forward Loan Fund (NYFLF) supports New York State small businesses, nonprofits and small landlords as they reopen after the COVID-19 outbreak and NYS on PAUSE.

NYFLF targets the state's small businesses with 20 or fewer full-time equivalent (FTE) employees (90% of all businesses), nonprofits and small landlords that have seen a loss of rental income. Small businesses can apply for a loan in the amount of the lesser of (a) \$100,000 or (b) up to 100% of average monthly revenues in any 3-month period from 2019 or first quarter of 2020.

NYFLF is providing working capital loans so that small businesses, nonprofits and small landlords have access to credit as they reopen. These loans are available to small businesses, nonprofits, and small landlords that did not receive a loan from either the U.S. Small Business Administration (SBA) Paycheck Protection Program (PPP) or SBA Economic Injury Disaster Loans (EIDL) for COVID-19 in 2020. The loans are not forgivable in part or whole. The loans will need to be paid back over a 5-year term with interest.

The working capital loans are timed to support businesses and organizations as they proceed to reopen and have upfront expenses to comply with guidelines (e.g., inventory, marketing, refitting for new social distancing guidelines) under the New York Forward Plan.

Business Resources

https://www.psegliny.com/inthecommunity/revitalization/chambers

In the Community / Revitalizing Communities

Chambers of Commerce and Business Improvement Districts

Chambers of Commerce and Business Improvement Districts

Main Street Revitalization

Vacant Space Revival

Supporting the Business Community

Contact Us



Special Grants Available for a Limited Time!

Let's get back to business

As you rethink and recreate outdoor commercial spaces, PSEG Long Island is providing grants of up to \$5,000 to reimburse the purchase of materials including, but not limited to:

- · outdoor seating, tables and lighting
- · durable safety materials
- signage

Funding is limited and available first come, first served. Eligible grantees include Chambers of Commerce and Business Improvement Districts. You may use the grant toward the purchase of any materials that enable outdoor shopping and/or dining.



Contact the Bureau of Public Health Protection

General (631) 852-5999

■ Food Truck Plan Review (631) 852-5854

Food Manager Training (631) 852-5997

Food Protection Program Website

https://www.suffolkcountyny.gov/Departments/Health-Services/Public-Health-Protection/Food-Protection/PHP-Documents-and-Forms

Contacts:

- August Ruckdeschel Economic Development Specialist
 - **631-853-4714**
 - <u>August.Ruckdeschel@suffolkcountyny.gov</u>
- Juliann Navarra Community Development Specialist
 - <u>631-853-5003</u>
 - Juliann.Navarra@suffolkcountyny.gov
- Stephen Kane Principal Public Health Sanitarian
 - **631 852-5858**
 - Stephen.Kane@suffolkcountyny.gov